



MITSUBISHI HEAVY INDUSTRIES, LTD.

3-1, Asahi, Nishi biwajima-cho, Kiyosu,
Aichi Prefecture 452-8561, Japan

March 14, 2011

OSS-5460

Tohoku Earthquake

Dear All,

MHI Tokyo Head Office has resumed operation starting from today, although, only entering the 4th day after the dreadful "Tohoku Earthquake" which struck the Pacific Coast of North-Eastern Japan. The safety verification for thousands of citizens and infrastructure restoration is yet a serious on-going issue in the Tohoku region, and the Tokyo Metropolitan area is also under malfunction due to electricity shortage and traffic disorder.

As for our Headquarters, the Nagoya Factory's operation has not been affected by the earthquake; however, we are researching the impact which may have struck our vendors and suppliers which in return may affect our production schedule. This information shall be updated on timely basis.

Last but not least, we appreciate all the supports given from your countries for this natural disaster. Our nation as well as MHI employees shall overcome, with strong will, this disaster and we wish for your kind support and understanding during this time.

Sincerely yours,

Shinsuke Tanaka
General Manager
Air-conditioning Sales Department
Air-conditioning & Refrigeration Systems Headquarters